



Using Hawaii Law Enforcement Federal Credit Union's Automated Phone Banking is easy! Simply follow the menu below, making sure to wait for the click before proceeding to the next prompt.

**AUDIO RESPONSE SYSTEM**

**Call**  
**1.844.952.5200**



**Enter your Account Number,  
followed by a '#'**



**Enter your Personal  
Information Number (PIN)**

**THEN, choose your options from the following menus:**

- 1. Account Balances and Transactions**
  - 1. Current Balance**
    - 1. Savings Balance
    - 2. Draft (Checking) Balance
    - 3. Line of Credit Balance
    - 4. Balance, Any Suffix
    - 5. All Loans
  - 2. History of Deposits**
    - 1. Direct Deposit Savings
    - 2. All Deposits Savings
    - 3. Direct Deposit Draft (Checking)
    - 4. All Deposits, Any Suffix
  - 3. History of Withdrawals**
    - 1. Cleared Drafts (Checks)
    - 2. ATM Withdrawals From Savings
    - 3. ATM Withdrawals From Drafts (Checking)
    - 4. ATM Withdrawals, Any Suffix
  - 4. Interest and Dividends**
    - 1. Year-to-Date Dividends on Shares
    - 2. Year-to-Date Dividends on Draft
    - 3. Year-to-Date Dividends on Line of Credit
    - 4. Year-to-Date Dividends on Any Loan
  - 5. Cleared Drafts**

- 2. Perform Funds Transfers or Check Withdrawals**
  - 1. Perform Funds Transfers**
    - 1. Transfer From Savings to Draft Account (Checking)
    - 2. Transfer From Draft (Checking) to Savings
    - 3. Make an Advance from your Line of Credit to Draft (Checking) Account
    - 4. Transfer Between Any Two Suffixes
    - 5. Transfer Funds to Another Account
  - 2. Perform Check Withdrawal**
    - 1. Direct Deposit Savings
    - 2. All Deposits Savings
    - 3. Direct Deposit Draft (Checking)
    - 4. All Deposits, Any Suffix

- 4. Special Services**
  - 1. Change Account PIN
  - 2. Change to Different Account
  - 3. List All Active Loans

- Helpful Tips**
- If you don't have a PIN, enter the last 4 digits of your Social Security Number. You may wish to change your PIN to enhance your security.
  - If your PIN is not defined, you may define your account PIN after verifying the full Social Security Number on your account.
  - Select "\*" to return to the first level "Main Menu"
  - Select "#" to repeat the menu
  - Three digit suffix examples (Shares 001, Draft 075, Christmas 025)